

## 2003 PAIMI Report

**State:** Missouri

**Program Name:** Missouri P&A Services

### PROGRAM FUNDING

| Federal<br>Award \$<br>FY 2004 | Outside Funding Sources |       |       |         |       | Total<br>Income |
|--------------------------------|-------------------------|-------|-------|---------|-------|-----------------|
|                                | Earned<br>Income        | IOLTA | State | Private | Other |                 |
| \$ 516,885                     | \$ -                    | \$ -  | \$ -  | \$ -    | \$ -  | \$ 516,885      |

### CHARACTERISTICS OF CLIENTS SERVED

| Total Clients<br>Served | Client Age |      |       |       |           |         |
|-------------------------|------------|------|-------|-------|-----------|---------|
|                         | 0-4        | 5-20 | 21-59 | 60-64 | 65 & over | Unknown |
| 336                     | -          | 83   | 242   | 4     | 7         | -       |

| Total Clients<br>Served | Client Gender |        |         |
|-------------------------|---------------|--------|---------|
|                         | Male          | Female | Unknown |
| 336                     | 246           | 90     | -       |

| Total Clients<br>Served | Client Ethnicity/ Race |                               |       |                               |  |                     |       |
|-------------------------|------------------------|-------------------------------|-------|-------------------------------|--|---------------------|-------|
|                         | Hispanic               | American<br>Indian/<br>Alaska | Asian | Black/<br>African<br>American | Native<br>Hawaiian or<br>Pacific<br>Islander | White/<br>Caucasian | Other |
| 336                     | -                      | 1                             | 1     | 88                            | -  | 246                 | -     |

| Client Living Arrangement |                       |                            |   |             |              |             |                      |                       |
|---------------------------|-----------------------|----------------------------|---|-------------|--------------|-------------|----------------------|-----------------------|
| Total Clients<br>Served   | Independent<br>Living | Parental or<br>Family Home | Comm. Resid.<br>Home for<br>Children/<br>Youth 0-18 yrs | Foster Care | Nursing Home | Psych Wards | Public<br>Institutes | Private<br>Institutes |
| 336                       | 19                    | 72                         | 18  | 2           | 6            | 11          | 163                  | 1                     |

| Legal<br>Detention | Prison | Homeless | Multiple<br>Living | Unknown |
|--------------------|--------|----------|--------------------|---------|
| 9                  | 33     | 2        | -                  | -       |

**State:** Missouri  
**Program Name:** Missouri P&A Services

**DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE**

| Number of Abuse Complaints Closed | Inappropriate/Excessive |                    | Involuntary |     |                           |               |
|-----------------------------------|-------------------------|--------------------|-------------|-----|---------------------------|---------------|
|                                   | Medication              | Physical Restraint | Medication  | ECT | Aversive Behavior Therapy | Sterilization |
| 215                               | 36                      | 17                 | 5           | 2   | -                         | -             |

| Complaints Concerning                      |                                      |                  |                |                              |          |                        |       |
|--|--------------------------------------|------------------|----------------|------------------------------|----------|------------------------|-------|
| Failure to Provide Mental Health Treatment | Failure to Provide Medical Treatment | Physical Assault | Sexual Assault | Staff Threats of Retaliation | Coercion | Financial Exploitation | Other |
| 71   | 24                                   | 22               | 7              | 31                           | -        | -                      | -     |

**DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT**

| Number of Neglect Complaints Closed | Failure to Provide for Appropriate |                                   |                          |                    |               |               |                 |                     |
|-------------------------------------|------------------------------------|-----------------------------------|--------------------------|--------------------|---------------|---------------|-----------------|---------------------|
|                                     | Res./ Inpatient Admission          | Trans. To/From Treatment Facility | Mental Health Diagnostic | Medical Diagnostic | Personal Care | Safe Environ. | Personal Safety | Written Treat. Plan |
| 110                                 | 1                                  | -                                 | 10                       | 30                 | 18            | 7             | 19              | 13                  |

| Rehab. Voc. Prog. | Discharge Planning | Institution Release | Other |
|-------------------|--------------------|---------------------|-------|
| 1                 | 6                  | 5                   | -     |

**State:** Missouri  
**Program Name:** Missouri P&A Services

**DISTRIBUTION OF RIGHTS COMPLAINTS**

| Number of Rights Complaints Closed | Discrimination in: |            | Denial of:                    |              |                               |         |                            |
|------------------------------------|--------------------|------------|-------------------------------|--------------|-------------------------------|---------|----------------------------|
|                                    | Housing            | Employment | Reimbursement and Entitlement | Guardianship | Rights Protect or Legal Asst. | Privacy | Recreational Opportunities |
| 297                                | 9                  | -          | 3                             | 8            | -                             | 17      | 6                          |

| Denial to: |                   | Failure to Provide: |                  |           | Problems with Advance Directives | Denial to Family Rights |
|------------|-------------------|---------------------|------------------|-----------|----------------------------------|-------------------------|
| Visitors   | Access to Records | Confidentiality     | Informed Consent | Education |                                  |                         |
| 6          | 11                | -                   | -                | 47        | -                                | -                       |

| Problems with:          |             |                         |                          | Denial to:                      | Other |
|-------------------------|-------------|-------------------------|--------------------------|---------------------------------|-------|
| Consumer Finance Issues | Immigration | Criminal Justice Issues | Health Insurance Managed | Community Habilitation Services |       |
| 4                       | -           | 1                       | 2                        | 1                               | 3     |

**DEATHS REPORTED/INVESTIGATIONS CONDUCTED**

| Deaths Reported from Mental Illness Facilities | Investigations Conducted |
|--|--------------------------|
| 2  | 2                        |

**State:** Missouri  
**Program Name:** Missouri P&A Services

**INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS**

| Types of Interventions       |                       |                             |                      |                 |                            |                |       |
|------------------------------|-----------------------|-----------------------------|----------------------|-----------------|----------------------------|----------------|-------|
| Total Intevention Strategies | Short Term Assistance | Abuse Neglect Investigation | Technical Assistance | Admin. Remedies | Negotiation/ Investigation | Legal Remedies | Other |
| 653                          | 34                    | 323                         | 260                  | 30              | -                          | 6              | -     |

**NON-CASE DIRECTED SERVICES**

| Number of Services and Clients Impacted |    |                         |   |
|---|----|-------------------------|---|
| Non-Litigation Advocacy                 |    | Class Action Litigation |   |
| 3                                       | 90 | -                       | - |

**State:** Missouri  
**Program Name:** Missouri P&A Services

**DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION**

| Total | Primary Identification of Advisory Council Members |  |                                       |                                |           |                                   |       |           |
|-------|--|--|---------------------------------------|--------------------------------|-----------|-----------------------------------|-------|-----------|
|       | Recipients/<br>Former<br>Recipients                | Families of<br>Recipients/<br>Former<br>Recipients | Mental Health<br>Service<br>Providers | Mental Health<br>Professionals | Attorneys | Knowledge-<br>able<br>Individuals | Other | Vacancies |
| 7     | 3  | 1  | 1                                     | 1                              | -         | -                                 | 1     | -         |

**PAIMI STAFF ETHNICITY AND GENDER**

| Total Number<br>of PAIMI Staff | Ethnicity and Race |                                  |       |                                 |                                    |       |                              |
|--------------------------------|--------------------|----------------------------------|-------|---------------------------------|------------------------------------|-------|------------------------------|
|                                | Hispanic           | American<br>Indian or<br>Alaskan | Asian | Black or<br>African<br>American | Hawaiian or<br>Pacific<br>Islander | White | Information<br>Not Available |
| 35                             | -                  | -                                | 1     | 6                               | 1                                  | 27    | -                            |

| Total Number<br>of PAIMI Staff | Gender |        |                              |
|--------------------------------|--------|--------|------------------------------|
|                                | Male   | Female | Information<br>Not Available |
| 35                             | 11     | 24     | -                            |

**State:** Missouri  
**Program Name:** Missouri P&A Services

**DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER**

| Total Number | Ethnicity |                             |       |                         |                               |       |               |
|--------------|-----------|-----------------------------|-------|-------------------------|-------------------------------|-------|---------------|
|              | Hispanic  | Native American/<br>Alaskan | Asian | Black/ African American | Hawaiian/<br>Pacific Islander | White | Not Available |
| 7            | -         | -                           | -     | 1                       | -                             | 6     | -             |

| Total Number | Gender |        |                          |
|--------------|--------|--------|--------------------------|
|              | Male   | Female | Information Not Provided |
| 7            | 3      | 4      | -                        |

**DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION**

| Total Number of Governing Board Members | Primary Identification |                   |   |
|---|------------------------|-------------------|---|
|   | R/FR MHS GB            | Family Members GB | Others Who Represent or are Knowledgeable |
| 10                                      | 2                      | 5                 | 3   |

**State:** Missouri

**Program Name:** Missouri P&A Services

**DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES**

| <b>PAIMI Program Advocacy Activities</b>  |   |                                      |
|---|---|--------------------------------------|
| <b>Information<br/>&amp;<br/>Referral</b> | <b>Education/<br/>Training<br/>Activities</b> | <b>Total<br/>Persons<br/>Trained</b> |
| 974                                       | 13  | 360                                  |

| <b>Information Dissemination Activities</b> |                      |                     |                                 |                                      |  |                            |   |
|---|----------------------|---------------------|---------------------------------|--------------------------------------|--|----------------------------|---|
| <b>Radio/ TV<br/>Appearances</b>            | <b>News Articles</b> | <b>PSAs/ Videos</b> | <b>Reports<br/>Disseminated</b> | <b>Publications<br/>Disseminated</b> | <b>Information<br/>About P &amp; A</b> | <b>Hits on<br/>Website</b> | <b>Total # of<br/>Individ.<br/>Provided w/<br/>Info</b> |
| -   | -                    | -                   | 1                               | -                                    | 12                                     | 1,138                      | 2,498   |